OPEN ENROLLMENT 2019

Vision Benefits Seminar/Webinar

October 4, 2018

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Hello, City of Los Angeles

Nice to see you

- Let's discuss the vision plan

- What does the EyeMed vision plan cover

- Tell me more about the EyeMed network

- How do I use the EyeMed vision plan

- How do I get the most value from the EyeMed vision plan

- Questions

Let's discuss the vision plan

The City of Los Angeles offers a comprehensive vision benefits plan for your eye care needs contracted with EyeMed Vision Care.

The plan covers:
- Eye exams
- Prescription eyewear (eyeglasses or contact lenses)

A schedule of covered benefits and added discounts is available to you; your responsibility is:
- Copays
- Balances that exceed allowances and
- Non-covered options available at discounted fees

What services are covered?

❑ Comprehensive eye exam which includes eye health testing and evaluation for prescription eyewear, including:

- o Dilation

  - Eye drops that widen pupils to give your provider a better view of the back of the eye

- o Retinal imaging

  - A digital image of the inside of the eye that tracks eye health conditions for year over year comparison

❑ Contact Lens fit & follow up

  - o Additional evaluation to determine a patient's suitability for contact lenses or a contact lens prescription change

What materials are covered?

❑ Eyeglasses
  o Frames
  o Lenses
  o Lens options/add-ons/coatings
      - Polycarbonate, kids <19

❑ Contact lenses
  o Conventional
  o Disposable

City of Los Angeles covered benefits

	In-network EyeMed	Out-of-network reimbursement
Eye Exam	$10 copay every calendar year	Up to $45
Retinal Imaging	$10 copay every calendar year	Up to $21
Frame Allowance	$150 allowance every calendar year	Up to $104
Standard Lenses (SV, Bifocal, Trifocal)	$10 copay every calendar year	$35, $50, $65

Progressives
  Standard
  Premium
	$75
	
	$95, $105, $120
		Up to $70

Lens options: Polycarbonate for kids <19	$0	Up to $28
Contact Lenses (lieu of eyeglasses)	$150 allowance every calendar year	Up to $120

Tell me more about the EyeMed network

You have a variety of in-network choices:

➢ The right mix of independent, national retail and regional retail providers as well as online providers with benefit application in the 'shopping cart'

  o 3,844 providers at 1,145 Los Angeles locations

May I continue to visit my Kaiser optometrist?

You may continue to receive your eye exam within the medical plan coverage with Kaiser, and pay applicable out of pocket expenses

After your eye exam at Kaiser:
- ✓ Take your prescription to an EyeMed in-network provider to receive your eyeglasses or contact lens benefit

- ✓ Fill your prescription with a Kaiser vision location, or any non-participating vision center

- ✓ For services received and paid for at Kaiser, or any non-network provider: submit the out-of-network claim form, found online at, www.eyemedvisioncare.com/cityofla for reimbursement

How does my EyeMed plan work

How to use my EyeMed plan?

It's as easy as 1, 2, 3!

1. **Locate a provider**
   - ✓ By phone: 855.695.5418
   - ✓ Online: www.eyemedvisioncare.com/cityofla

2. **Schedule an appointment**
   - ✓ Choose from independent or retail locations

3. **Receive services**
   - ✓ Show your EyeMed ID card or provide your name and birthdate
   - ✓ Make your copay
   - ✓ Your provider will submit the claim, no paperwork for you to complete

Getting the most from vision plan

➢ Utilize benefits at in-network provider locations for best value

➢ Schedule an annual eye exam

- Services and materials are available every year for your dependents

➢ Consider online providers when filling prescriptions

- ContactsDirect.com and Glasses.com, benefit application right in the 'shopping cart'

➢ Take advantage of the 40% off discount for additional complete pairs of prescription eyewear

➢ Visit the Special offers tab at, www.eyemedvisioncare.com/cityofla; for 'Members only' offers on vision-related products and services.

Online access to benefits and information

Find information on the vision program or eye health and wellness, visit us online: www.eyemedvisioncare.com/cityofla

Or, on our Mobile App, available for iPhone and Android devices

- ➤ View benefits and eligibility
- ➤ Download ID cards and EOBs
- ➤ Check claim status
- ➤ Provider locator and directions
- ➤ Access to Special offers

Where else can I go for help?

Call our customer care center, the City of Los Angeles has a dedicated toll free line:

362 days
availability per year

Mon. to Sat.: 4:30 a.m. – 8 p.m. PST
Sun.: 8 a.m.– 8 p.m. PST

855-695-5418

NOW LET'S JUST TALK

Any questions?