

# 2020 CHOOSEwell Sworn Highlights



## LAWell Open Enrollment Starts October 1st!

**Make elections by October 31, 2019. Benefits start January 1, 2020.**

LAWell Open Enrollment benefit elections will be in effect for all of 2020 unless you experience a qualifying life event. Use this 2020 CHOOSEwell Sworn Highlights as your quick reference guide to 2020 plan changes and the steps you need to take to make your elections.

### What's New for 2020?

- **Contribution limit increase for the Health Care Flexible Spending Account.** The maximum contribution limit has increased to \$2,700. See page 30 of the CHOOSEwell Sworn Enrollment Guide for more information.
- **Enrollment and Account Access Changes**
  - **Call Center:** The phone number for the LAWell Benefits Service Center has changed. Call **833-4LA-WELL (833-452-9355)** to ask questions about your LAWell benefits, enroll, or report a qualifying life event.
  - **Benefits Central Portal:** The online portal has improved capabilities and resources. Accessing your account for the first time this calendar year requires registration:

Read pages 2 and 3 for details about making your Open Enrollment Elections online at [keepingLAWell.com](http://keepingLAWell.com).

	PHONE	ONLINE
<b>ENROLL, Make Changes, &amp; Ask Questions</b>	<b>833-4LA-WELL</b>	<a href="http://keepingLAWell.com">keepingLAWell.com</a>

### What are my Benefit options and costs?

	Your Benefit Options	Provider	Your Cost*
<b>Medical</b>	HMO health plans	Anthem	Cost varies based on coverage level elected and your MOU
	PPO health plan	Kaiser	
	Cash-in-Lieu	City	None. Pays you up to \$100** each month.
<b>Dental</b>	PPO dental plan	Delta Dental	Cost varies based on coverage level elected
	DHMO dental plan		None. Pays you up to \$5** each month.
	Preventive Only plan		
<b>Vision</b>	In-Network	EyeMed	<b>Included at no cost</b>
	Out-of-Network reimbursements		
<b>Health and Dependent Care Tax-Advantaged Spending Accounts</b>	Health Care Flexible Spending Account	WageWorks	You elect voluntary contributions up to maximum limit
	Dependent Care Reimbursement Account		
	Parking & Commuter Accounts		

\* Your personal cost options are detailed in your Annual Personal Enrollment Letter. They are also available by logging into your account at [keepingLAWell.com](http://keepingLAWell.com).

\*\* Amounts represent full-time employment status. For half-time employees, the benefit is reduced 50%.





## Make Open Enrollment Elections Online

The Benefits Central Portal enrollment tool is a multiple step, online process that allows you to modify your 2020 choices at any time during the Open Enrollment period (October 1 - 31). Follow these instructions to complete your 2020 enrollment online at **keepingLAWell.com**.

### • Modify your Open Enrollment event.

LAWell members are automatically (passively) enrolled into benefits for the next year. If you want to keep the same elections, you do not need to enroll\*; your current elections will automatically continue at the new 2020 per pay period costs. To change your elections for 2020, **Modify** your Open Enrollment event.

Select the **Call To Action** banner **OR** Access through the **My Forms and Documents** tile

To change your elections for 2020, **Modify** your Open Enrollment event.

*\*Note: Health Care and Dependent Care Flexible Spending accounts do not automatically continue and require an annual election.*

### • Add your LAWell eligible dependents.

In Step 1 you will add your LAWell eligible dependents. Select through all other steps to change your LAWell coverage elections and to add and remove dependents from coverage.

**Add and remove eligible dependents**

Click **Recalculate** to see how changes to covered dependents impact your per pay period costs.

### • Finalize and complete your elections.

Review your full list of benefit elections on the Finalize screen (Step 6) and ensure your elections are accurate. You can make changes to any benefit by clicking the Change link on each associated benefit.

**Review your elections and make changes if needed**

Click **Change** if you want to make changes

When you are satisfied with your elections, review and accept the Terms and Conditions, then click **Complete** to finish your enrollment and receive confirmation.

**Agree to Terms and Conditions; Complete**

**IMPORTANT:**  
You must keep your records up-to-date. Immediately inform your employer if your mailing address or other personal information changes.

I agree to Terms and Conditions

[Previous](#) [Complete >](#)

**Check** box to agree to Terms and Conditions, then click **Complete**

**Receive your enrollment confirmation**

## Your enrollment is complete!

Your coverage starts	Your per pay period payment is
Wednesday, January 1, 2020	\$141.81

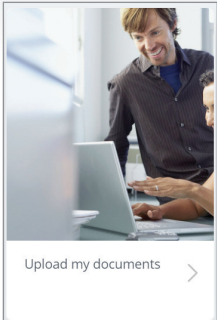
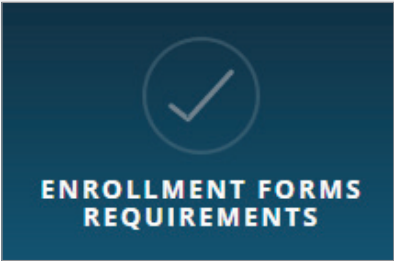
**Required documents**

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Here is the list of documents you are required to provide to finalize the enrollment

- **Submit documentation.**

Some election actions, such as adding dependents to coverage, require your submission of supporting documentation. Upload your supporting documents directly to your account using the **Upload my documents** tile, or select the **Enrollment Forms Requirements** Call To Action that should appear after you successfully complete an applicable enrollment event. You can also monitor the status of your uploaded documents.

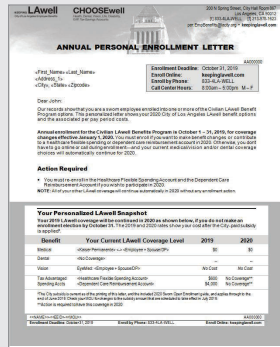
<p>Select the <b>Upload my documents</b> tile</p>	<p><b>OR</b></p>	<p>Select the <b>Enrollment Forms Requirements</b> Call To Action</p>
 <p>The tile shows a person at a computer with the text "Upload my documents" and a right-pointing arrow.</p>		 <p>The tile is dark blue with a white checkmark icon and the text "ENROLLMENT FORMS REQUIREMENTS" in white.</p>

# How to use this CHOOSEwell Sworn Enrollment Guide

First

1

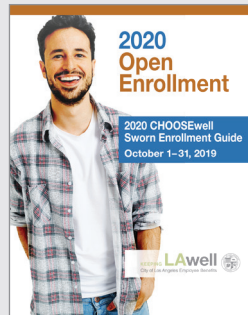
Review your current **L**awell enrollment and your 2020 costs and options using your Annual Personal Enrollment Letter or by logging into your account at [keepingLAWell.com](http://keepingLAWell.com).



Second

2

Review the **CHOOSEwell Sworn Enrollment Guide** to learn more **about using your benefits**, and any **rules/restrictions** that may apply.



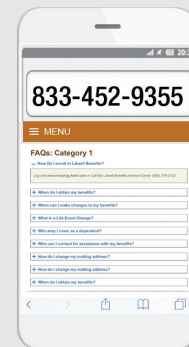
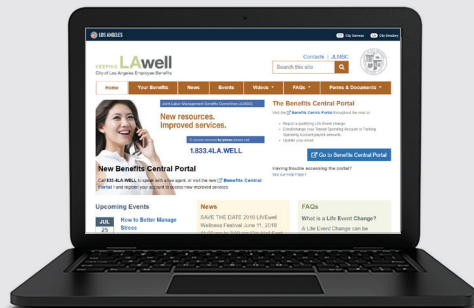
Review your **CHOOSEwell Sworn Highlights** for a quick overview of 2020 benefits.



Third

3

Make your 2020 L.A. Well enrollment elections by **October 31, 2019!** Questions? Call **833-4LA-WELL (833-452-9355)** or visit [keepingLAWell.com](http://keepingLAWell.com).



## Your Enrollment Resources

To enroll or make changes online or on the phone, visit [keepingLAWell.com](http://keepingLAWell.com) or contact the Benefits Service Center at **833-4LA-WELL (833-452-9355)** (for TDD or TTY service, call **800-735-2922**). Representatives are available 8 a.m. to 5 p.m., Pacific Time, Monday – Friday.

**Extended phone hours are provided on Wednesday, October 30 and Thursday, October 31: 8 a.m. to 7 p.m.** On Saturday and Sunday, October 26 and 27, the Benefits Service Center will **NOT** be available via phone; however you can still enroll online.